

Hi everyone,

It was a real pleasure seeing so many of you again at the recent CSLN Conference.

Therap has been supporting agencies in California for 7 years uninterrupted, and this is the 5th year in a row Therap has participated as a sponsor of CLSN.

Today in California there are **thousands of individuals receiving ILS and SLS** services being supported by agencies that use Therap. As a long time sponsor committed to the mission of CSLN and the members of CLSN I hope you have found time in the last couple of years to stay current on the work Therap is doing in California with ILS and SLS Providers. If not please considering finding an hour in the next few months.

If you are interested in coming to our upcoming **Therap Conference in Dublin CA May 13 & 14** I will provide registration discounts. Our last conference represented almost 200 people from about 40 different agencies in California. We are a stable company with a large team that focuses exclusively on this Therap system 24 hours a day. We keep your data secure and safe and at your fingertips, following military data storage protocols. We are not about to be derailed by loss of a key staff person. We also have new releases every six months including lots of customizations built for California.

Take a look at our Billing Tools and Reports just for California. We track all of your service hours directly from staff notes and can easily separate ILS hours from IHSS and let you track these in real time. Because these are linked to service notes you are also audit protected. This includes GPS location of your staff at the time of service and electronic service verification signatures all easily captured from a mobile device.

Our size and position in the industry lets us do more for you at a lower price. It also means that we are able to look down the road at industry and policy changes in California as well as at the Federal level, and invest in the new directions required, such as the recent changes to HIPAA and the push towards standardized Electronic Records.

We can also invest in supporting best practices like providing access to families and self-advocates, and we have been recognized as a best practice in Person Centered Planning by Medicaid. Person Centered Planning is not merely a form for us but a continual process involving all members of the Circle of Support.

Please consider joining us in Dublin next month or taking a little time to find out what we do and why our mission is the same as yours. Helping people with disabilities have lives of substance and quality. I know the information I share will serve you well. -- **Peace**. Kevin Dierks, Regional Director- Pacific Rim Phone: (808) 261-0607 (direct) Email: [kevin.dierks@therapservices.net](mailto:kevin.dierks@therapservices.net) Web: [www.therapservices.net](http://www.therapservices.net)